Karger Publishers is a Basel-based company that publishes scientific and medical journals and books worldwide. For our Digital Landscape Department, we are looking for a motivated person to join our dynamic team as:

**IT Project/Program Manager (MS Dynamics) 100%**

This demanding and multifaceted role includes:

- Manage external providers and partners to implement a Dynamics 365 environment
- Lead the projects to consolidate and migrate core business systems (ERP, FO/NAV and CRM) to the Dynamics platform
- Ongoing responsibility for the Dynamics platform (including program delivery, availability, lifecycle management, support, business readiness and change management)
- Interface with key business stakeholders to confirm the platform and systems are appropriate to their needs and expectations
- Analyse changes in business requirements, developing change specifications and managing their implementation
- Interface with other IT teams to ensure documentation and support provisions are in place
- Provide the business with appropriate third level support for Dynamics applications
- Work with the development team to identify and develop synergies and interfaces between Dynamics and other systems
- Management and execution of other IT-related projects as required

Qualifications, experience and personal attributes required:

- Several years professional project/program management experience
- Swiss IT apprenticeship or a bachelor’s degree in a computer science or business informatics discipline
- Proven experience working with the Microsoft Dynamics platform (CRM/ERP/NAV)
- Experience of managing consolidation and migration projects, with demonstrable experience of working with and managing external providers
- Solid change management and business analysis skills
- An analytical problem solver with the ability to deliver innovative solutions
- Strong communication and documentation skills with the ability to discuss technical detail in a straightforward manner
- A strong sense of responsibility, accountability and customer service
- German: full fluency and English: very good both written and spoken
- A background in publishing, experience of the Salesforce platform and Project Management certification (e.g. PMI, Prince2, Scrum) would be advantageous

If you would like to take on the challenge this multifaceted role presents, we look forward to receiving your application directly to mailto: patrick.riegger@nexus.ch